

RESOLUTION # 548

RESOLUTION ESTABLISHING TELECOMMUNICATION RATES

THEREFORE, BE IT RESOLVED by the Board of Trustees of Alta Municipal Broadband Communication Utility of the City of Alta, Iowa, that the following services and fees be offered for sale to the customers of Alta Municipal Utilities:

- A. TELEPHONE (all prices per month)
  - a. Residential Phone - \$25.95
  - b. Business Phone - \$42.95
  - c. Call Feature Package (Caller ID, Call Waiting, Call Forwarding, Voicemail) - \$3.50
  - d. Long Distance - \$0.11/minute
  
- B. CABLE TV (all prices per month)
  - a. Broadcast Starter - \$47.95 (For Current Customers Only)
  - b. Basic Plus - \$110.95
  - c. Digital Box – Regular (1 TV) - \$14.95
  - d. Digital Box – DVR (1 TV) - \$20.95
  - e. DTA (Digital Transport Adaptor) - \$5.50 each
  - f. Additional Digital Box - \$6.95
  - g. Additional DVR Box - \$14.05
  - h. Note: must have a digital box or premium DTA to receive Variety Plus Programming/ Music Channels at no additional charge and to be able to receive Premium Channels.
  
- C. PREMIUM CHANNELS (all prices per month) For current customers no new sales
  - a. Cinemax - \$13.95
  - b. Encore - \$4.95
  - c. HBO Package - \$18.95
  - d. Showtime - \$17.95
  - e. Spanish Package - \$6.95
  - f. Starz - \$10.95
  - g. Sports Package - \$8.95
  - h. If purchasing two or more packages, receive \$1.00 off each package priced \$10.00 or higher and \$0.50 off packages priced below \$10.00.
  
- D. INTERNET (all prices per month)
  - a. Residential 15 Mb (5 Mb up) - \$60.95
  - b. Residential 30 Mb (5 Mb up) - \$79.95
  - c. Residential 50 Mb (5 Mb up) - \$89.95
  - d. Residential 100 Mb (5Mb up) - \$99.95
  - e. Residential 150 Mb (10Mb up)-\$109.95
  - f. Residential 200 Mb (10Mb up)-\$119.95
  - g. Residential 250 Mb (10Mb up)-\$129.95
  - h. Residential 300 Mb (10Mb up)-\$139.95
  - i. Business (15 Mb – 10 Mb up) - \$66.95
  - j. Business (30 Mb – 10 Mb up) - \$85.95
  - k. Business (50 Mb – 10 Mb up) - \$95.95
  - l. Business (100 Mb – 10 Mb up) \$105.95
  - m. Business (150 Mb – 10 Mb up) \$115.95
  - n. Business (200 Mb – 10 Mb up) \$125.95
  - o. Business (250 Mb – 10 Mb up) \$135.95

- p. Business (300 Mb – 10 Mb up) \$145.95
- q. Modem Rental Fee -\$5.00 (waived with multiple services)
- r. Note: Customer must provide wireless router that meets AMU specs for quality of service.

E. PACKAGES (all prices per month) For current customers no new packages

- a. Value Plan: Basic Phone with Popular Feature Package, 15 Mb High Speed Internet, and Basic Plus TV Programming for \$178.95.
- b. Value Plus Plan: Basic Phone with Popular Feature Package, 30 Mb High Speed Internet, and Basic Plus TV Programming for \$196.95.
- c. Gold Plan – 15 Mb High Speed Internet and Basic Variety Plus TV Programming with Digital DVR Box for \$170.95.
- d. Gold Plus Plan – Basic Phone with Popular Feature Package, 15 Mb High Speed Internet and Basic Variety Plus TV Programming with Digital DVR Box for \$196.95.
- e. Platinum Plan – 30 Mb High Speed Internet and Basic Variety Plus TV Programming with Digital DVR Box for \$186.95.
- f. Platinum Plus Plan – Basic Phone with Popular Feature Package, 30 Mb High Speed Internet and Basic Variety Plus TV Programming with Digital DVR Box for \$213.95.
- g. Diamond Plan – 50 Mb High Speed Internet and Basic Variety Plus TV Programming with Digital DVR Box for \$195.95.
- h. 30 mb or greater save \$15 with basic plus or phone.
- i. 30 mb or greater save \$20 with basic plus and phone.

F. INSTALLATION AND SERVICE FEES

- a. Service installation fee of \$89.95, includes the first cable jack and labor up to one hour.
- b. Any additional cable jack installations to provide services are time and material.
- c. Customer Service Charge Rate is \$75.00 an hour for service calls and repairs. \$15.00 minimum charge.
- d. Existing infrastructure will be repaired as needed on a time and material basis except for repair of the first primary cable jack at the discretion of the telecom technician.
- e. Repairs to customer related damaged infrastructure not related to normal wear and tear will be on a time and material basis.
- f. Cable installation for new residential housing will be charged on a material basis to recover costs.
- g. Note: AMU is not responsible for inadequate cable quality in existing installations.
- h. Temporary Disconnect \$50.00.

G. EQUIPMENT AND REPLACEMENT COST

- a. Current cost of equipment plus 25%.

Equipment requiring repair, service or replacement because of mistreatment or negligence by Customer, or person within Customer's supervision, the Customer will be required to pay the actual costs of repair, service, or replacement.

G. EQUIPMENT REPLACEMENT COST AND RETURN FORM

- a. Digital Box \$400
- b. Digital Box – DVR \$400
- c. DTA & Remote \$100
- d. Remote \$10
- e. DSL Modem \$100
- f. Modem Power Cord \$10

BE IT FURTHER RESOLVED that the above fees for services replace all other fees for like services. Effective date of new fees will be September 1, 2023.

BE IT FURTHER RESOLVED that the Chairman and Secretary are directed to execute Resolution #548 in the form approved.

PASSED AND APPROVED this 11th day of July 2023.

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Chairman of the Board of Trustees

ATTEST:

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Secretary of the Board of Trustees