

The following Altatec disclosures are in reference to the FCC Open Internet Rules.

Service Description

Altatec offers broadband services in select markets.

Service Offerings

Cable Modem

Plan	Download	Upload	Price
Res 1	8 Mb	2 Mb	\$39.95
Res 2	10 Mb	3 MB	\$49.95
Bus 1	8 Mb	2 MB	\$44.95
Bus 2	10 Mb	5 MB	\$79.95

Performance

Altatec offers a speed test to any user or customer, available at www.speedtest.net.

Congestion Management

Altatec does not implement any congestion management techniques. Altatec operates our network to accommodate the necessary traffic requirements. In the event of congestion, all traffic is classified as best effort.

Content, Applications, Service and Device Providers

As a full service Internet Service Provider, Altatec delivers a full suite of Internet-based applications, which include:

- Email
- Web Hosting

Altatec does not discriminate any customer traffic. Altatec utilizes the network management techniques that are equal and standard across all user applications. We do not modify our network to make our directly served applications perform better than applications a user would access over the general Internet. For example Altatec does not manipulate our network to perform better for customers accessing Altatec email servers versus Altatec customers accessing Google's Gmail.

The network management practices employed by Altatec do not differ between our directly offered applications and those general applications offered over the Internet.

Security Measures

In the event of Denial of Service (DoS), Distributed Denial of Service (DDoS) attack, spoofing or other malicious traffic, Altatec will implement inbound and outbound filtering on specific hosts. These actions will be performed to ensure reliability and availability of the Altatec Network. These actions will not be utilized for normal Internet applications and traffic.