

Altatec Call Feature Descriptions

Caller ID

A special display lets you see the name and telephone number of the person calling before you pick up the phone. The purchase of a display telephone or add-on display unit is necessary.

Call ID Block

Caller name and number block keeps your phone number from being displayed on other caller ID units. When you place a call, the identification panel on the receiving caller ID panel will indicate "PRIVATE" for the name and number.

Call Waiting

Call Waiting alerts you to an incoming call while you're already on the line. Press the flash hook* to put the first caller on hold and answer the new call. Press the flash hook again to alternate between parties.

If you don't want to be disturbed by incoming calls, the call waiting feature can be deactivated for the duration of your call by dialing *70 before the call. A confirmation tone will be heard followed by a dial tone.

Call Waiting/Caller ID

Call Waiting Caller ID lets you identify your call waiting calls before you answer. Call Waiting Caller ID requires the use of a special display unit. To use Call Waiting Caller ID, follow the instructions included with your Call Waiting Caller ID display unit.

Call Forward

Forward your incoming calls to another number of your choice. To forward calls, press *72. Listen for a confirmation tone, then a dial tone. Enter the phone number to where your calls should be forwarded, then press #. If the party you are forwarding calls to does not answer hang up and dial *72 again. You will hear a busy tone confirming the feature is active. To end Call Forward, press *73 and listen for the confirmation tone.

When entering a number into your SIM Ring or using the Call Forward feature, please enter the number, as you would dial it. Use 7 digits for a local call or 11 digits (1 + the 10 digit number) for a long distance call.

Call Forward Busy

If your line is busy, any incoming call will automatically be forwarded to a fixed number determined at the time of activation. This number cannot be changed by the user. If you have call forwarding "activated", call forwarding will override the call forward busy option. The call forward busy option is always active.

Call Forward No Answer

After a set number of rings (defaults to 4-5 rings), if nobody answers the phone, the call will be forwarded to a fixed number determined at the time of activation and cannot be changed. If you have all call forwarding activated, all call forwarding will override the call forwarding no answer option. The call forwarding no answer option is always active.

3 Way Calling

Three way calling allows three people to participate in the same phone conversation. To activate three way calling, press the flash hook*. Listen for the confirmation tone followed by the dial tone. You can then place a second call. Once the second call is established, press the flash hook to bring the original call into the conference.

Speed Dialing

Allows you to program up to 8 phone numbers that can be dialed with a one-digit code. To activate feature, dial *74. A confirmation tone will be heard, then a second dial tone. When the second dial tone is received dial the one digit code (2-9), then the phone number, then #. Another confirmation tone will be heard, and the programming is complete. Complete these steps to enter the next until you have all numbers programmed. You can then dial that number by simply dialing the one digit code, followed by #.

Voicemail

Voicemail acts as your personal answering system whether you're on the phone, surfing the Net, or away from home. To access your voicemail, dial 943-MAIL (6245). Push # for immediate access to your mailbox. Follow the voice prompts to listen, save, repeat, or delete messages.

Sim Ring

Sim Ring allows you to program up to four phones numbers, to ring simultaneously when the main number is called. The first phone that is answered will be connected to the call. To activate the feature, dial *88 and follow the voice instructions. The setup menu can also be accessed externally by dialing 712-271-7467 and a PIN code, which must be determined at the time of activation.

When entering a number into your SIM Ring or using the Call Forward feature, please enter the number, as you would dial it. Use 7 digits for a local call or 11 digits (1 + the 10 digit number) for a long distance call.

900 Block

900 Block is a free service that blocks calls to 900 toll numbers, protecting you from solicitation and from unexpected charges.

Terminating Call Manager (Not on list) (Option for those frustrated with telemarketers)

With this feature, all incoming calls will be screened except for local calls. All local numbers are on the known list. Callers will hear the announcement, "The number you have reached does not accept calls from telemarketers. If you are a telemarketer, please add this number to your do not call list and hang up now. If you are not a telemarketer, please press 1."

KNOWN CALLER LIST: Numbers can be added to the known caller list to prevent specific caller from hearing the announcement. Dial *99 to access and follow the menu. Once a number is added to the known caller list, they will not hear the announcement again.

ADD NUMBER TO BLOCKED NUMBER LIST: If someone calls a customer and they do not want them to be able to call again, they can add them to their blocked number list. After hanging up, pick up the phone immediately and dial *98 to add them to the blocked number list. The customer can also add numbers at anytime by dialing *99 and following the menu.